



**PATENT** 

Attorney Docket No.: 17207-00009 (85IF-00109)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Serial No.:

Filed:

April 6, 2001

For:

METHODS AND SYSTEMS FOR

**CUSTOMER RELATIONSHIP** 

**MANAGEMENT** 

Group No.: 3624

Examiner: Not Assigned

CERTIFICATE OF MAILING

I certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on October 10,

## REQUEST FOR STATUS

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

On April 6, 2001, applicants filed the above-captioned application with the U.S. Patent Office. To date applicants have received no substantive action in this matter. May we please hear from you regarding the current status of this application.

Respectfully submitted,

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